

25 September 2008

To whom it may concern,

Reference: NZ Travel Brokers

LATTITUDE.

Lattitude Global Volunteering is an organisation that provides overseas opportunities for new Zealanders to do voluntary work overseas. At present we send around 150 New Zealanders overseas every year to a number of countries including the UK, Poland, South Africa, Vanuatu, Thailand, Canada and Germany. We also reciprocate this arrangement by hosting around 75 incoming volunteers in boarding schools around the country.

NZ Travel Brokers arranges the travel for the majority of our volunteers. They have always demonstrated a high standard of professionalism and level of service in organising travel for both volunteers and Lattitude staff alike. They have been able to provide the level of specialisation we require for our organisation in terms of providing group bookings for large number of volunteers to travel together. They have also been able to cater to the needs of the individuals within the groups and attending to their specific travel requests.

Steve and his team have always demonstrated a willingness to please and always make themselves available when required. They provide a level of service to our clients that is above and beyond that normally required of a travel agent, agreeing to attend briefings we hold for our volunteers and their families to be able to answer travel questions, providing information packs on New Zealand for incoming volunteers advising them on travel within new Zealand, and arranging overseas travel for staff.

Lattitude Global Volunteering would like to congratulate Steve and the Team at NZ Travel Brokers on reaching their one year anniversary and wish them all the best for the future and a continued working arrangement with Lattitude!

Yours sincerely,



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